



Havering

L O N D O N B O R O U G H

INDIVIDUALS OVERVIEW & SCRUTINY SUB-COMMITTEE AGENDA

7.00 pm

**Tuesday
30 June 2015**

**Town Hall, Main Road,
Romford**

Members 7: Quorum 3

COUNCILLORS:

June Alexander (Chairman)
Patricia Rumble (Vice-Chair)
Ray Best
Viddy Persaud

Roger Westwood
Darren Wise
Keith Roberts

**For information about the meeting please contact:
Wendy Gough 01708 432441
wendy.gough@onesource.co.uk**

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny sub-committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

The sub-committees have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers.
2. Driving improvement in public services.
3. Holding key local partners to account.
4. Enabling the voice and concerns to the public.

The sub-committees consider issues by receiving information from, and questioning, Cabinet Members, officers and external partners to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations. These are considered by the Overview

and Scrutiny Board and if approved, submitted for a response to Council, Cabinet and other relevant bodies.

Sub-Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups consist of a number of Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research or undertaking site visits. Once the topic group has finished its work it will send a report to the Sub-Committee that created it and will often suggest recommendations for the Overview and Scrutiny Board to pass to the Council's Executive.

Terms of Reference

The areas scrutinised by the Committee are:

- Personalised services agenda
- Adult Social Care
- Diversity
- Social inclusion
- Councillor Call for Action

AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) – received.

3 DISCLOSURE OF PECUNIARY INTERESTS

Members are invited to disclose any pecuniary interest in any items on the agenda at this point in the meeting.

Members may still disclose any pecuniary interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 1 - 4)

To approve as a correct record the Minutes of the meeting of the Committee held on 28 April 2015 and authorise the Chairman to sign them.

5 DEMAND MANAGEMENT

The Sub-Committee will receive a presentation updating it on Demand Management and the pilots in Children, Adults and Housing Directorates.

6 INDIVIDUALS OVERVIEW AND SCRUTINY SUB-COMMITTEE'S WORK PROGRAMME REPORT (Pages 5 - 8)

The Sub-Committee are asked to agree its work programme report for the coming municipal year.

7 FUTURE AGENDAS

Committee Members are invited to indicate to the Chairman, items within this Committee's terms of reference they would like to see discussed at a future meeting. Note: it is not considered appropriate for issues relating to individuals to be discussed under this provision.

8 URGENT BUSINESS

To consider any other items in respect of which the Chairman is of the opinion, by reason of special circumstances which shall be specified in the minutes, that the item should be considered at the meeting as a matter of urgency.

**Andrew Beesley
Committee Administration
Manager**

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**MINUTES OF A MEETING OF THE
INDIVIDUALS OVERVIEW & SCRUTINY SUB-COMMITTEE
Town Hall, Main Road, Romford
28 April 2015 (7.00 - 9.15 pm)**

Present:

Councillors June Alexander (Chairman), Philip Hyde (Vice-Chair), Darren Wise, Ray Best, Viddy Persaud, Keith Roberts and Roger Westwood

44 MINUTES

The minutes of the meeting of the sub-committee held on 24 March 2015 were agreed and signed by the Chairman.

45 BETTER CARE FUND

The Sub-Committee received a presentation from the Care Act Programme Manager on the Better Care Fund (BCF). It was noted that the fund would consist of at least £3.8 billion, with £1.9 billion NHS funding and £1.9 billion from existing 2014/15 funding. This comprised of £130 million for carers, £300 million for reablement, £354 million capital and £1.1 billion existing transferred from health to social care. The fund was topped up by the Local Authority and the CCG to take account of local needs, bringing the total fund to £5.3 billion.

Members noted that the key drivers for the BCF were wellbeing, prevention and person centred care. Officers explained how the submission had been made to the Government and how further works and assurances were needed before the BCF could be approved. The Havering BCF was fully approved in September 2014.

It was noted that there were seven schemes that fed into the BCF, these were:

- Front door information and advice
- Integrated Localities
- Integrated Care Pathways
- Carers and the Voluntary Sector
- Learning Disabilities and Support
- Long Term Conditions
- Integrated Commissioning

Officers explained that these schemes were all at different stages, however it was hoped that the Integrated Localities would be piloted in September 2015, for a 12 month period. The scheme would see the co-location of social workers into the community hubs creating an Integrated Joint Social

Care Team. It was hoped that the pilot will inform the service on how operations should continue in the future.

Members agreed that they would wish for the results of the pilot to come back to this Sub-Committee in the future.

46 FUNDING REFORM UPDATE

The Sub-Committee received an update on the Funding Reform. This was introduced by the Care Act which took effect from April 2015. The Funding Reform introduced a new national eligibility criteria and a national deferred funding scheme. All regional groups had fed into the draft guidance to prepare for the change. Officers stated that the change would be significant and would have a financial impact on the authority and an increase in the number of care packages.

Members noted that the Capital Threshold would be raised from £23,000 up to £118,000, this included all personal assets so no-one would have to sell their home or deplete their assets. Home care was set at £27,000 but on a sliding scale.

Officers informed the sub-committee that the Care Cap had been well publicised through a national campaign, but individuals still needed to be aware that the cap was at £72,000, which is the most that anyone would pay in a lifetime for care. Individuals would still have to contribute to living cost, of approximately £230 a week. This is a risk that the local authority will have to manage.

Members asked if a basic guide to the eligibility and caps could be circulated.

47 PROCESS OF DISCHARGE FROM HOSPITAL

A report on the Process of Discharge from Hospital was received by the Sub-Committee. It outlined the process used by the Joint Assessment and Discharge (JAD) Team at Queens and King Georges Hospitals to facilitate appropriate and timely discharge from hospital.

The JAD was formed of staff from Havering and Barking and Dagenham Social Care teams, BHRUT and NELFT health staff, working and managed together as one team responsible for all Havering and Barking and Dagenham hospital discharges that require Social Care services. The JAD was a multi-disciplinary team of Social Workers, Nurses and administrative staff. Its role was to minimise delays, and in the main they had improved the performance of discharges by 17%. The JAD were based around the ward groups and attend the daily ward rounds where discharges were discussed.

Members raised issues around individuals being taken into hospital when they also had carer responsibilities and asked what would happen to the spouse. Officers stated that the dependent would not be admitted to hospital but instead be referred to the Crisis Treatment Team who would deal with the needs of the individual, possibly through respite care. Officers stated that Emergency Care Plans should be put in place stating what needs to happen in the event of an emergency, if their main carer goes into hospital.

It was noted that Care Home places were available at short notice for individuals over the age of 65. This was more difficult for people with mental health conditions or learning disabilities. The same rules would apply as set out in the Funding Reform in relation of payment of care.

48 PROVISION OF CARE AVAILABLE

The Sub-Committee received a report on the provision of care available. It was noted that there were a total of 124 providers across a number of service areas. All providers were on a framework agreement and had to adhere to the terms and conditions of the London Borough of Havering for referrals. This framework was up for renewal shortly.

Care provision work on permanent billing, which is charged, in full, to the council who then passed onto the individual. This is only to pay for the care received and not travelling time. It was confirmed that the permanent billing was calculated on a tracking and monitoring system of care.

Members asked about what was expected from home carers in the time allocated to an individual together with the pay they receive. Members wished to understand that individuals were receiving value for money. Officers stated that the Care Act required local authorities to look at what was a good outcome for an individual, to improve that person's wellbeing and to provide a more flexible service around the needs of the individual rather than specific tasks undertaken.

The Sub-Committee was informed that the current unit cost for care was £14.92 an hour. This was the fourth highest in London and one of the highest nationally. The minimum wage was £7.50 per hour; however this did not include any travel costs, mileage or national insurance. Members raised concerns that at the minimum wage the quality of staff would lack if the pay was so low.

Officers explained that they would be looking at care worker pay to ensure that the right remuneration was in place. A Market Position Statement was being worked on to resolve this issue. The Sub-Committee requested that an item on this work together with the Market Position Statement be included on a future agenda.

49 INDIVIDUALS OVERVIEW AND SCRUTINY SUB-COMMITTEE ANNUAL REPORT 2014/15

The Sub-Committee received and noted its Annual Report for the municipal year 2014/15. This would now be presented to the Overview and Scrutiny Board and then onto Full Council.

50 FUTURE AGENDAS

A number of items were suggested for future agendas, these were:

- Monitoring of the quality and value of money of home care
- Better Care Fund – update on Integrated Localities scheme
- Dial a Ride
- Invitation to care users to understand their expectations.

51 URGENT BUSINESS

The Chairman and Vice-Chairman updated the Sub-Committee on the Dial a Ride development that had taken place. A letter of intent had been received from Transport for London setting out a more inclusive service for the users of Havering.

Members discussed the recent visits to two care homes in relation to the Dementia and Diagnosis Topic Group. Members raised concerns they had found whilst on the visits.

Chairman

ENVIRONMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE

Subject Heading:	Sub-Committee's Work Programme
CMT Lead:	Andrew Blake-Herbert, Resources
Report Author and contact details:	Wendy Gough Committee Administration 01708 432441 wendy.gough@havering.gov.uk
Policy context:	To agree the Sub-Committee's work programme for the 2015/16 municipal year.
Financial summary:	None – overview and scrutiny work will be covered by existing resources

SUMMARY

At this stage of the municipal year the Sub-Committee is required, so far as is practicable, to agree its work programme for the forthcoming year. This applies to both the work plan for the Sub-Committee as a whole and to the subject of any topic group run under the Sub-Committee's auspices.

RECOMMENDATIONS

That the Sub-Committee agree its work programme for 2015/16 municipal year.

REPORT DETAIL

Shown in the schedule at the end of the report is a draft work programme for the Sub-Committee's four meetings during the municipal year. The issues for the first meeting have been drawn up by officers following initial discussions with the Chairman.

Members will note that the remainder of the workplan has been left blank at this stage. This is to reflect the fact that Members may wish to select further issues for scrutiny. In addition, previous experience has shown that it is beneficial to leave some excess capacity for scrutiny in order to allow the Sub-Committee to respond fully to any consultations or other urgent issues that may arise during the year.

Additionally, the Sub-Committee has the power to select an issue for more in depth scrutiny as part of a topic group review. Council has recommended that, in view of limited resources, only one such topic group is run at any one time. The Sub-Committee is therefore requested to consider what should be the subject of its next topic group review, if any.

IMPLICATIONS AND RISKS

Financial implications and risks: None – it is anticipated that the work of the Committee can be supported from existing resources.

Legal implications and risks: None

Human Resources implications and risks: None

Equalities implications and risks: None

BACKGROUND PAPERS

None.

Schedule: Draft Work Programme for the Individuals Overview and Scrutiny Sub-Committee.

Individuals Overview and Scrutiny Sub-Committee			
Meeting 1 (30 June 2015)	Meeting 2 (22 September 2015)	Meeting 4 (12 January 2016)	Meeting 5 (3 March 2016)
Committee's Work Programme Report	Provision of Care now and in the future <i>What helps improve life?</i> <i>Not time and task</i> <i>Remuneration</i> <i>Future provisions</i>	Car Act/ Carepoint update	Pilot of Intergrated Social Care Team
Demand Management		•	
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